

Dear Member

We are aware that Vodafone is closing several email accounts on August 21 and understand from our records that this will include your email address. You will be unable to send or receive emails from your email address.

What we need to do

We will not be able to continue to communicate with you using this email address and we will need to deactivate it within our records on September 30.

What you need to do

You need to get in touch with us to provide your new email address so we can continue to contact you through email.

But to be sure that it's really you, you need to do this via secure channels so we can identify you. This can be done via [Secure Message](#) once you log in to your [Internet Banking](#), popping into a branch (with identification), or by calling our [Contact Centre](#) on 0800 727 2265.

Please get in touch with us to update your details - we'd love to hear from you. Also, you can find details about [Vodafone's changes on](#) their website.

Kind regards

The SBS Bank team