

Dear Member

Although it's a busy time of year, we'd like to ask you to take a few minutes to complete a survey. As we approach our 150-year anniversary in March next year, we want to make sure that we continue to live up to our ideals as a Member-owned bank, and that we continue to support a sustainable business, and a sustainable planet for now and for future generations. Your voice is a vital part of this process, in deciding how best we achieve this.


This survey should take **around 15 minutes** to complete. The closing date for responses is **5pm, Friday 21<sup>st</sup> December**.

[Click here to take the survey](#)

If you can't click on the link above please paste this link into your browser: <http://survey.researchfirst.co.nz/SE/Preview/?st=pWv0oh%2f7ZbvMFOWdvMWx1Uq8H804pMsZMjNqIApx9Fo%3d&tui=1544398857466>. If you are ever asked for a survey access code, yours is: XXXXX.

Your survey answers will be collected by Research First, SBS Bank's independent research partner. If you have any queries about the research, please call Research First on 0508 473 732.

Kind regards



**RESEARCH FIRST**

**sbsbank**

**SECURITY NOTICE:**

SBS Bank will never ask for your internet banking login, password details, security questions or any other security details via email.  
SBS Bank will never ask you to log into your Personal Internet Banking services via a link in an email.  
Research First will not ask you for any banking login details or ask you to log into your banking services as part of this survey.  
If you are concerned that this email is not genuine please contact SBS Bank directly on 0800 727 2265 (0800 SBS BANK) or forward the email to [phishing@sbs.net.nz](mailto:phishing@sbs.net.nz)

Southland Building Society operates under the brand 'SBS Bank'. The name of the registered bank is Southland Building Society (referred to as 'the Bank').

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