

kiwidream

Terms and Conditions

Effective 16 April 2012

Important

- Southland Building Society operates under the brands "SBS Bank" and "HBS Bank". The name of the registered bank is Southland Building Society (referred to as "the Bank").
- Please read these kiwidream package Terms and Conditions carefully and then keep your copy of this document in a safe place.
- kiwidream package accounts and services are governed by these kiwidream package Terms and Conditions (as amended from time to time) in addition to the Bank's General Terms and Conditions and any specific Terms and Conditions applying to such accounts or services. Copies of the Banks's General Terms and Conditions and specific terms and conditions may be obtained from our web site, from any of our Branches or by ringing our Contact Centre. You and we may agree in writing to other terms and conditions and the law may imply terms and conditions.
- Customers who draw down a home loan with the Bank through a broker (or other indirect means), will not be able to redeem any voucher won in the prize draw, will not be eligible for the Preferential Insurance discount (unless they have already taken up the insurance) and may not be eligible for any other discounts offered to kiwidream customers who come to the Bank directly for a home loan.
- ** SBS and HBS insurance products are administered and managed by Southsure Assurance Limited, a subsidiary of Southland Building Society (the Bank). The Bank may receive a commission from Southsure on any policies written as a result of a referral.
- By operating any of your accounts you agree to comply with these kiwidream package Terms and Conditions, the Bank's General Terms and Conditions and any other applicable specific terms and conditions.
- We are happy to explain anything that is not clear to you.

Please note that certain restrictions on withdrawals apply to the kiwidream savings account.

- The Bank's General Terms and Conditions also apply to accounts in the kiwidream package. The General Terms and Conditions are available free of charge in branch, or at www.sbs.net.nz or www.hbsbank.co.nz.
- A limit of one kiwidream package per customer applies.
- The kiwidream package comprises both the kiwidream everyday account and the kiwidream savings account.
- Customers in the kiwidream package may also be entered into a quarterly prize draw, subject to certain eligibility criteria under the prize draw terms and conditions.
- The kiwidream package is available to any customer of the Bank wishing to save for their first home.
- The kiwidream everyday and kiwidream savings accounts are not available individually or for purposes other than saving for a first home.
- The kiwidream everyday accounts are non-interest-bearing transactional accounts which are accessible 24/7 via ATM/Eftpos, Internet Banking &/or Telephone Banking.
- The kiwidream everyday accounts have a monthly fee charge unless the average balance is equal to or greater than \$500 or the account owner is under 18 years of age, in which case the monthly charge is waived. Other fees and charges may apply. A full list of fees and account charges are available free of charge in branch, or at www.sbs.net.nz or www.hbsbank.co.nz.
- The kiwidream savings account is a high interest savings account with interest calculated daily and payable quarterly. In addition, a bonus interest payment (a "Reward Payment ") is made six monthly (on 01 June and 01 December starting from 01 June 2012) to the customer's kiwidream savings account which is calculated daily on the kiwidream savings balance. The Reward Payment will be transferred to the everyday account after applicable taxes are applied to the interest and the Reward Payment will be rounded down to the nearest whole dollar amount.
- kiwidream packages which are opened or closed on days other than 01 June or 01 December will receive a pro-rata share of their accrued Reward Payment on the kiwidream savings account. Pro-rata is used to describe the portion of interest accrued to the date of the next Reward Payment, or the date the package is closed (as applicable).
- Frontline Bank staff are unable to process withdrawals from the kiwidream savings account and the customer will be required to meet with a Bank consultant to assess their situation and requirements for this package, before any withdrawals are processed. If a withdrawal of funds is required, the Bank will ensure this can occur within 1 working day. If the Bank considers the kiwidream package is not an appropriate package for the customer's savings/transactions needs, including where the customer makes or requests to make any withdrawal of funds (other than in connection with the drawdown of a home loan with the Bank) the Bank may (in its sole discretion) transfer the customer to another account(s) and close the customer's kiwidream package.
- Customers who open a kiwi dream package will receive a free "Buying Your First Home: An Essential Kiwi Guide" book by Cate Foster & Shelley Bridgeman from the Bank*. The views of the authors of this guide (or any substitute) do not necessarily represent the views of the Bank and the Bank is not responsible for the content of the guide.
- Having a kiwidream package does not constitute a pre-approval for a home loan with the Bank and normal credit checks and lending criteria apply to all loan applications.
- If a customer is under the age of 18 years, they must have a parent/guardian's permission including a signed Guarantee and Indemnity to operate the accounts within the kiwidream package as per normal Bank policy.
- A "Preferential insurance discount" is offered as part of this package and is only available on Critical Care Insurance, Income Protection Insurance and Life Insurance products**. The discount is available for the first two years of the policy where the customer takes up a relevant insurance policy through the Bank, provided that the customer has a current kiwidream package (includes insurance taken up on the day of draw down of a home loan with the Bank). The Preferential Insurance discount consists of a 50% discount on the premium in the first year of the policy and a 25% discount on the premium in the second year of the policy. Normal SBS membership discounts will apply thereafter (if relevant criteria are met).
- Staff of the Bank (SBS Bank, HBS Bank and including its subsidiaries Finance Now Limited, Southsure Assurance and

Funds Administration New Zealand) are eligible to open a **kiwidream** package and receive Reward Payments, but will not be eligible for the quarterly prize draw.

- To the extent permitted by law, the Bank, its employees and agents shall not be liable for any claims, damages, injuries, costs and expenses suffered, sustained or incurred (including but not limited to indirectly or consequentially) as a result of,

arising out of, or any way connected with, promotion of its packages.

- * If for any reason the “Buying Your First Home: An Essential Kiwi Guide” book by Cate Foster & Shelley Bridgeman becomes unavailable, the Bank may substitute an alternative equivalent without notice. In the event that a suitable substitute is not available, no book will be issued to the customer.

kiwidream Prize Draw Terms and Conditions

- A limit of one entry per package, per prize draw applies
- A customer may be eligible for each prize draw provided the Deposit Threshold (described below) is met.
- Customers must also have held a **kiwidream** savings account for 12 consecutive months to be eligible for the prize draw.
- Customer must make 10 deposits into their **kiwidream** savings account within a 12 month period to be eligible for the relevant quarterly prize draw. This is called the “**Deposit Threshold**”. Interest payments are not eligible as a deposit for the purpose of the prize draw. The number of deposits into the **kiwidream** savings account are counted on the day of the relevant prize draw for the preceding 12 months.
- Customers under the age of 16 years are not eligible for the prize draw.
- Once a customer has turned 16 years of age, has had a **kiwidream** savings account for 12 consecutive months and has met the Deposit Threshold, then they will be eligible for the next prize draw.
- There are 20 vouchers of \$1,000 each available to be won each quarter. Prizes will be drawn on the first business day of the month in which the prize draw falls (January, April, July and October) starting from 01 July 2013.
- Vouchers are only redeemable on a home loan drawdown with the Bank. Upon redemption, prize winnings will be:
 1. deposited into the customer’s transactional account, or
 2. forwarded to the solicitors Trust account, as per customer instructions.
- Vouchers cannot be used for deposit for the home loan.
- All vouchers will be issued with a 5 year expiry date and vouchers must be redeemed before this date.
- Prizes are non-transferrable or redeemable for cash (except in accordance with these terms and conditions).
- Vouchers are only redeemable when the winner’s name is associated to the lending account holder by name either singularly or jointly.
- Winning a prize draw does not constitute pre-approval for a home loan with the Bank and normal credit checks and lending criteria apply to all loan applications (this includes age criteria)
- Customers must have open accounts within the **kiwidream** package with the Bank at the time of the prize draw, to be eligible to receive any prize (closed accounts are not eligible for the prize draw). The prize winners are advised that tax implications may arise from their prize winnings and they should seek independent financial advice prior to the acceptance of any prize. The Bank accepts no responsibility for any tax implications that may arise for a winner.
- If a customer is under the age of 18 years, they must have a parent/guardian’s permission including a signed Guarantee and Indemnity, to operate the **kiwidream** package. Customers can choose not to participate in the prize draw by notifying the Bank in writing. The exclusion will apply from the date notification is received until such time as the customer instructs the Bank otherwise. The Bank reserves the right to, at any time, terminate the prize draw or amend the terms and conditions of the prize draw, including but not limited to the entry criteria, prize draw frequency or prize draw amount. In the event of the Bank making any variation to the terms and conditions of the prize draw or terminating the prize draw, such variation or

termination will be notified to affected customers and will become effective from the beginning of the following quarter.

- Customers will not be contacted or sent correspondence when they have reached the Deposit Threshold. The 20 customers who win each quarterly prize draw, will be notified by the Bank.
- Staff of the Bank (SBS Bank, HBS Bank and including its subsidiaries Finance Now Limited, Southsure Assurance and Funds Administration New Zealand) will not be eligible for the quarterly prize draw.
- The names of all winners will be published on the SBS Bank & HBS Bank websites and subsequent Facebook pages.
- The winners of the prize draw agree that the Bank may announce and/or publish their name and/or photograph for publicity purposes and the winners will co-operate fully with the Bank for that purpose including by way of making themselves available for photographing, without requesting or receiving compensation or payment. To the extent permitted by law, the Bank, its employees and agents shall not be liable for any claims, damages, injuries, costs and expenses suffered, sustained or incurred (including but not limited to indirectly or consequentially) as a result of, arising out of, or any way connected with, promotion of its prizes.

The Bank will not use your personal information for any purpose that is not related to the products or services we provide to you, or for any purpose for which you would not reasonably expect us to use the information. Your information may be used by the Bank and its related companies to enable us to offer you other products and services that may enhance your relationship with us. It’s your decision whether you wish us to provide this service to you. All stored customer information is protected from unauthorised access through the use of secure passwords, user log-ons and other security procedures. For further details on how the Bank collects, uses and discloses your personal information please refer to the Bank’s General Terms and Conditions which are available free of charge in branch, or at www.sbs.net.nz or www.hbsbank.co.nz.