

Hi,

As a member of SBS Bank, we are keen to understand how you are finding that experience and what we can do to improve it.

This member survey is very short – it should take less than two minutes to complete. To say thanks for your feedback, we'll also put you in the draw to win a \$200 Shopping Voucher.

[Click here to take the survey](#)

Your survey answers will be collected by Research First, SBS Bank's independent research partner. We'll ensure your responses are kept completely confidential.

If you have any queries about the research you can call SBS Bank on 0800 727 2265 or Research First on 0508 473 732.

Kind regards



SECURITY NOTICE:

SBS Bank will never ask for your Internet banking login, password details, security questions or any other security details via email.

SBS Bank will never ask you to log into your Personal Internet Banking services via a link in an email.

Research First will not ask you for any banking login details or ask you to log into your banking services as part of this survey.

If you are concerned that this email is not genuine please contact SBS Bank directly on 0800 727 2265 (0800 SBS BANK) or forward the email to phishing@sbs.net.nz

Contact Research First Ltd:

Unit 4 / 105 Gasson Street, Christchurch 8014, New Zealand

Phone: (0508) 4RESEARCH / (0508) 473 732

Email: survey@researchfirst.co.nz

Contact SBS Bank:

51 Don Street, Invercargill 9840, New Zealand

Phone: 0800 727 2265 (0800 SBS BANK) / International: 0064 3211 0700

Email: info@sbs.net.nz

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