

**Dear Member,**

After six weeks in the job as the new SBS Group CEO, I'd like to thank everyone for their warm welcome.

With 28 years in many areas and locations of New Zealand banking, it has been an exciting move for me to join SBS and discover more about what has made this bank so successful throughout its 147 year history.

While our roots are in Southland, I've also enjoyed travelling to our 16 branches throughout the country to meet our team and Members, as well as our mobile mortgage managers in Auckland and Christchurch.

Whether you've been with us for generations or joined us more recently, I hope you enjoy the commitment from our hard-working team to earn your trust, support and loyalty.

Shaun Drylie, SBS Group CEO

PS: To learn more about my introduction to SBS I invite you to view this short 2 minute video I recently recorded [here](#).



## Community Sponsorships

**Q:** What do sport, theatre, a Santa Parade, dog trials, search and rescue, Shakespeare, community support services and young achievers have in common at SBS?

**A:** They're all examples of how diverse our community sponsorship programme is this year. One of our most recent sponsorships has been to provide a vehicle and sponsor a Family Room for Ronald McDonald House in Southland. That's in addition to our sponsorship of a Room, and more recently, the Kitchen at the Christchurch Ronald McDonald House.

We have one sponsorship round a year, so if your community group would like to apply, please visit our website during the month of December.



## Meet Tauranga Kennel Club



There were wagging tails and smiling faces as Tauranga Kennel Club members recently accepted a \$1,000 prize draw cheque from our Tauranga branch.

They're one of many local non-profit community groups who bank with SBS. Which means they're also in with a chance to win one of ten \$1,000 prize draws a month. And guess what - they recently won!

Through our SBS Star account we've achieved a major milestone. With \$10,000 drawn a month (that's \$120,000 a year), SBS has now given **\$1 million** to non-profit clubs with SBS Star accounts.

We love meeting our Star account winners to discover how they use their prize draws. If you'd like to read their stories too, check out our [Facebook page](#).

## Award winning ambitions

At SBS, we like to think of ourselves as 'the little bank with big ambitions'. So we were thrilled to win the 'Financial and Banking' category at the recent national TVNZ NZ Marketing Awards 2016 against very tough competition. More importantly has been the positive comments from our Members since we launched our modern new look in late 2015.

Whether you've seen our TV ads, billboards, heard us on the radio, seen us in newspapers or online, or admired our updated branches, we'd like to say 'thanks' for your enthusiastic feedback and ongoing support.



## We're here for you

We're proud to have a New Zealand based Contact Centre with friendly helpful staff just a phone call or email away.

And it's even easier to reach us now with new extended open hours. Our Contact Centre team is now available Monday-Friday between 7am and 9pm (for lost and stolen cards you will be redirected to an out of hours service outside of these hours).

Call us on 0800 727 2265. International members please phone +64 3 211 0700. Or email us through the form on our contact page [here](#).



## 'Like' and WIN

Visit our [Facebook page](#) for updates on hot rates, promotions, community events and more.

**PLUS** everyone who comments on our 'WIN a My Food Bag Voucher' Spring post and also 'Likes' our Facebook page by Friday 14 October could WIN 1 of 2 fantastic \$500 My Food Bag vouchers ([T&Cs here](#)).



## Did you know...

... that you can manage your money any time from anywhere on your mobile device?

The SBS features you use on your computer automatically adjust to fit your tablet or mobile. That's because our system recognises your device. You don't have to install a thing. Nice and simple.

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